



Global Internet Access

Bringing together performance, speed and reliability

Your digital services depend on fast, stable and secure internet connectivity, but not all internet access is predictable. However, there is a way to enhance performance, speed and reliability across your business without added complexity.

With PCCW Global's Global Internet Access, you benefit from premium business-class connectivity powered by a carrier-grade Tier 1 IP network, delivering the speed, resiliency and bandwidth your critical applications demand.

It is ideal for latency-sensitive traffic, including gaming and real-time applications, as well as reliable access to cloud workloads with public IP addresses. It can also be used for OOB monitoring or as a dependable backup connection for disaster recovery.

Why choose PCCW Global's **Global Internet Access** —



Optimal routing: Our IP network is designed to route your traffic across the most direct path, ensuring lower latency and consistently high performance.



Fewer hops: We put you just one hop away from the world's largest cloud and content providers for faster, more efficient connectivity.



Trusted network: Our IP network (AS3491) is consistently ranked in the global top 10 and is backed by industry-leading service level agreements.



Guaranteed performance: Backed by SLAs with 99.99% monthly availability, low transit delay and high packet delivery performance you can rely on.



Flexible, resilient design: Supports BGP or static routing, dual-stack IPv4 and IPv6, and is engineered for minimal packet loss with 24/7 monitoring from global NOCs.

What sets our Global Internet Access service apart

Our Global Internet Access service is powered by a Tier 1 transit-free IP network (AS3491) which is ranked in the top ten globally.



Fully resilient single AS



Best-in-class round trip delay



Supports IPv4 and IPv6



Low-latency routing

Our leading IP network (AS3491) in numbers:

- High quality peering:
 - Over **30,000Gbps** of private peering with leading global and regional carriers, ISPs and cloud providers.
 - Over **300Gbps** of peering leading Internet Exchange Points globally.
- Resilient and high capacity: Over **36,000G** of diversified submarine and terrestrial cable routes across the globe.
- Truly global: A diversified backbone that connects **140+** IP PoPs in **87** cities across 56 countries.

And what it means for your business:

- **Connectivity you can trust:** Reliable access to all your important applications and cloud workloads that have public IP addresses. ✓
- **Peace of mind:** Backed by SLAs with 99.99% monthly service availability, and guaranteed low transit delay and high packet delivery performance. ✓
- **Enhanced performance:** Designed to route your traffic across the most direct path, ensuring lower levels of latency and greater performance. ✓

Talk to us

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Ready to get started?

Visit our [website](#) to get in touch

